

Hooker BlackHeart Exhaust
Limited Lifetime Warranty
304 Stainless Steel Exhaust Products

Hooker BLACKHEART 304 stainless steel exhaust products are covered by a limited lifetime warranty that covers certain defects in workmanship and materials.

Who is covered?

This warranty covers the original purchaser of Hooker BLACKHEART 304 stainless steel exhaust products in the United States and Canada.

What is covered and for how long?

Hooker warrants that Hooker BLACKHEART 304 stainless steel exhaust products will be free from defects in material and workmanship for the life of the product on the original car on which it was installed. Blemishes, marring of appearance, discoloration, internal rust, or surface rust due to weather, road hazards, lack of maintenance, or extremes of heat or cold are not be considered defects under this Limited Lifetime Warranty. Hooker warrants moving parts such as valves and actuators for three years. All claimed warranty products must have a return goods authorization (RGA) number and shipped to Hooker at the buyer's expense. The returned product must be accompanied with a copy of the original purchase receipt and the original purchasers contact information.

What will Hooker do?

If there is a defect in material or workmanship, Hooker will choose either to repair the defective part or replace it with a comparable, new part, without charge for the repair or the replacement product.

Purchaser's remedies under this Limited Lifetime Warranty are strictly limited to the repair or replacement of the defective product. You must pay the cost of shipping the product back to Hooker and for any labor or other costs, including any additional parts, associated with removing the allegedly defective part and with the installation of the repaired or replacement part.

What is NOT covered?

This warranty does not cover Hooker BLACKHEART stainless steel products that have been installed on any commercial or racing vehicle or that have been damaged due to misuse, abuse, neglect, or accident, such as having been modified or altered; improperly installed, adjusted or repaired; welded; exposed to corrosion, corrosive materials, other contaminants; or used in applications other than those recommended by Hooker on our website.

How do I start the warranty claim process?

To initiate the return process under this Limited Lifetime Warranty, please contact our customer service team immediately at 800-638-0032 and hit customer service option or email at holleyorders@holley.com for complete Hooker BLACKHEART product return instructions and to request a Return Goods Authorization (RGA) Number. Please be prepared to return the allegedly defective product, along with a copy of the original dated purchase receipt. Hooker reserves the right to reject a warranty claim if you cannot establish date of purchase. Final warranty determination is at the sole discretion of Hooker.

Should I use Header Wraps?

If you choose to use header wraps, you will void your Warranty. Header wraps cause fatigue in the primary tubes and create fractures in the metal.

What other conditions and exclusions apply?

This warranty does not provide compensation for loss of time, loss of use of vehicle, labor cost, cost of additional parts, shipping, inconvenience or other consequential or incidental damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you.

Hooker's maximum liability under this Limited Lifetime Warranty shall not exceed the original cost of the product to the consumer. This Limited Warranty gives you specific legal rights and you may also have other rights which vary under state or provincial laws.

This Limited Warranty is exclusive and in lieu of all others, whether oral or written and whether express or implied. Any implied warranties, including implied warranties of merchantability and fitness for a specific purpose are hereby disclaimed.